

Privacy Policy

Clarkes of Stillington Plate & Profiles Ltd ("We") are committed to protecting and respecting your privacy. We will comply with all applicable requirements of the Data Protection Legislation.

This policy sets out the basis on which any Personal Data we collect from you, or that you provide to us, will be processed by us. It also sets out the scope, nature and purpose of processing.

Any reference to Data Protection Legislation in this policy means the General Data Protection Regulation ((EU) 2016/679).

Information we may collect from you

We may collect and process data about you in the following way:

Information you give us. You may give us information about yourself by filling in forms on <http://www.clarkesofstillington.com> (our site) or by corresponding with us by any other means. This includes information you provide when you send an enquiry, place an order, subscribe to newsletters, participate in social media functions, enter a competition, promotion or survey and when you report a problem with our site. The information you give us may include your name, address, e- mail address and phone number, personal description and employer.

Information we collect about you. With regard to each of your visits to our site we may automatically collect the following information:

- Technical information, including the Internet protocol (IP) address used to connect your computer to the Internet, browser type and version, time zone setting, browser plug- in types and versions, operating system and platform, landing and exit page.
- Information about your visit, including the full Uniform Resource Locators (URL) clickstream to, through and from our site (including date and time); products you viewed or searched for; page response times, download errors, length of visits to certain pages, page interaction information (such as scrolling, clicks, and mouse-overs), and methods used to browse away from the page.
- We may receive information about you when we send you an electronic communication, such as clicks on links.

Cookies

Our website uses cookies to distinguish you from other users of our website. This helps us to provide you with a valuable experience when you browse our website and allows us to improve our site but does not collect any personal data about you.

Uses made of the information

We use information held about you in the following ways:

Information you give to us.

We will use this information:

- to carry out our obligations arising from any contracts entered between you and us and to provide you with the information, products and services that you request from us;

- to provide you with information about other goods and services we offer that are similar to those that you have already purchased or enquired about;
- to ensure that content from our site is presented in the most effective manner for you and for your computer.

We may share your information with selected third parties including:

- Business partners, suppliers and sub-contractors for the performance of any contract we enter with them or you.
- Analytics and search engine providers that assist us in the improvement and optimization of our site.
- Credit reference agencies for the purpose of assessing your credit worthiness where this is a condition of us entering into a contract with you.

We may disclose your personal information to third parties:

- If we sell or buy any business or assets, in which case we may disclose your personal data to the prospective seller or buyer of such business or assets.
- If Clarkes of Stillington Plate & Profiles Ltd or substantially all of their assets are acquired by a third party, in which case personal data held by it about its customers may be one of the transferred assets.
- If we are under a duty to disclose or share your personal data in order to comply with any legal obligation, or in order to enforce or apply our terms of use or terms and conditions of supply and other agreements; or to protect the rights, property, or safety of our customers, or others. This includes exchanging information with other companies and organisations for the purposes of fraud protection and credit risk reduction.

Where we store your personal data

All information you provide to us is stored in a suitable physical or electronic environment to prevent unauthorised access or disclosure. No payment information is stored by Clarkes of Stillington Plate & Profiles Ltd

Unfortunately, the transmission of information via the internet is not completely secure. Although we will do our best to protect your personal data, we cannot guarantee the security of your data transmitted to our site; any transmission is at your own risk. Once we have received your information, we will use strict procedures and security features to try to prevent unauthorised access.

Your rights

We will ensure that we obtain all necessary appropriate consents to enable lawful processing and transfer of your Personal Data.

You have the right to ask us not to process your personal data for marketing purposes. You can exercise your right to prevent such processing by contacting us at info@clarkesofstillington.co.uk.

Our site may, from time to time, contain links to other websites and advertisers. If you follow a link to any of these websites, please note that these websites have their own privacy policies and that we do not accept any responsibility or liability for these policies. Please check these policies before you submit any personal data to these websites.

Our obligations

We will ensure we comply with our obligations under the Data Protection Legislation with respect to security, breach notifications, impact assessments and consultations with supervisory authorities or regulators.

We will notify you without undue delay on becoming aware of a Personal Data breach;

At your written direction, we will delete or return Personal Data and copies thereof to you unless required by Applicable Law to store the Personal Data.

We will maintain complete and accurate records and information to demonstrate our compliance with this policy.

Access to information

The Act gives you the right to access information held about you. Your right of access can be exercised in accordance with the Act. We will respond promptly to any access request made by you.

Changes to our privacy policy

Any changes we may make to our privacy policy in the future will be posted on this page and, where appropriate, notified to you by e-mail. Please check back frequently to see any updates or changes to our privacy policy.

Contact

Questions, comments and requests regarding this privacy policy are welcomed and should be addressed to GDPR Officer, Clarkes of Stillington Plate & Profiles Ltd, Ironmasters Way, Stillington, TS21 1LF.